Matthew Plicinski mplicinski@gmail.com | 847-571-8959 | mzp.dev

EDUCATION

DEPAUL UNIVERSITY

BS IN COMPUTER SCIENCE

Graduated June 2021 | Chicago, IL Cum. GPA: 3.5 / 4.0 Conc. in Software Engineering College of Computing and Digital Media

HARPER COLLEGE

ASSOCIATE OF SCIENCE Transferred 2018 | Schaumburg, IL College of Science Cum. GPA: 3.5 / 4.0

LINKS

Github:// **mplicinski** LinkedIn:// **mplicinski**

COURSEWORK

Data Structures Computer Systems Distributed Systems Database Systems Object Oriented Development Software Testing Compiler Design Design & Analysis of Algorithms Functional Programming Web Design Web Servers Mobile App Development for iOS. Security in Web Applications

SKILLS

PROGRAMMING

Java • Python • PostgreSQL HTML • CSS/Sass • JavaScript MySQL • MongoDB Scala • C • C++ • Swift

FRAMEWORKS

Django • React.js Flask • Spring Node.js • Express.js

ARTWORK DESIGN

Illustrator • Photoshop

HOBBIES

Piano • Guitar • Weight Training • Running Photography

EXPERIENCE

IMANAGE

SENIOR SUPPORT ENGINEER

Chicago, IL, 11/2021-Present

- Developed custom REST API scripts using Python and PowerShell to resolve unique issues and create specialized workflows.
- Built custom import configurations and automated scripts for mass configuration changes to avoid high volumes of repetitive manual work.
- Provided remote call support and troubleshooting assistance to customers.
- Facilitated collaboration and meetings between multiple teams including engineering, DevOps, and system administrators to solve multifaceted issues.
- Analyzed and diagnosed software and configuration issues in complex multi-tiered application environments.

THE GUARDIAN INSURANCE AGENCY

Web Development, IT support, and Customer Service

South Barrington, IL, 06/2016 – 11/2021

- Designed, built, and deployed agency website featuring an aesthetic frontend and functional backend. (See projects for more details).
- Centralized information storage and retrieval by converting the agency's physical documents/files into an organized database.
- Assisted clients with document generation and delivery.
- Resolved IT issues throughout the agency and its systems when problems arose.
- Trained new employees in use of company technology and in providing customer service.

PROJECTS

GUARDIAN AGENCY WEBSITE

- Designed an aesthetic front-end using bootstrap, custom CSS, and JavaScript.
- Programmed functional contact form connected to SMTP server.
- Implemented a blog connected to a database as well as a staff sign-in allowing an employee to create, edit, and delete blogs directly on the website.
- Built using Django, PostgreSQL, and DigitalOcean.

JOB MATCHING WEBSITE

- Worked on a team for a project to design and implement a website prototype for employers to create job posts and for employees to find and apply for jobs.
- Planned design for the application and created diagrams.
- Coded front-end designs based on team's designs
- Routed and configured front-end code with the back-end system.
- Designed and implemented a job-matching algorithm based on skills and company culture to find the best matches for employers and employees.
- Built using Flask, PostgreSQL, and Heroku.

NOTE TAKING FULL STACK WEB APPLICATION

- Developed a full-stack web application for note-taking.
- Designed and implemented a responsive user interface using component-based framework.
- Built REST API server, allowing users to create, edit, and delete notes through API endpoints.
- Utilized database to store and retrieve notes and user data, ensuring data persistence and scalability.
- Built using Django, React.js, PostgreSQL.